

Waste Shipment News

No: 1

December 2015

Welcome to the first edition of our newsletter for customers and stakeholders with an interest in the import and export of waste shipments



News...News...News...News...News...News...News...News...News...

New development: 'Ask Shipments'



From the 4th December our old generic phone number will be switched off to be replaced with a new mailbox called 'Ask Shipments'. See link below

askshipments@environment-agency.gov.uk

This will provide you the customer with a more efficient streamlined service, with a team of dedicated Notification and Technical Officers providing knowledgeable advice to your waste shipment enquires.

Please note that this mailbox should only be used for general enquiries. If your enquiry relates to a specific notification, please continue to contact the Notifications Officer responsible for that notification. Any documents that you send to us on a regular basis, such as Movement tracking forms, should continue to be sent to the usual shipments email address as below:

shipments@environment-agency.gov.uk

All change on the phones



We have recently had our existing landline telephones replaced with a modern system that integrates calls, uses instant messaging, teleconferencing and web conferencing into one new joined up service known as Jabber. This new service will be more reliable than our old services and it will also help us to reduce our environmental impact. Our new numbers have been prominently displayed on our e-mail responses recently, but they are also listed in this newsletter for easy reference:

Name	Phone number
Phil Baird	+44 203 02 50938
Dan Begg	+44 203 02 50508
Rob Bloom	+44 203 02 50961
Paul Bretherton	+44 203 02 50829
Joan Eccles	+44 203 02 45158
Sarah Egerton	+44 203 02 50988
Lorraine Fairmond	+44 203 02 50789
Richard Gray	+44 203 02 50955
Jo Hewitt	+44 203 02 45164
Gill Hill	+44 203 02 50589
Nigel Homer	+44 203 02 50894
Paul Jackson	+44 203 02 54609
Cath Kilgallon	+44 203 02 50463
Gill Maskell	+44 203 02 50591
Ruth Pilling	+44 203 02 50975
Lucia Pobjecka	+44 203 02 51138
Janine Roberts-Twiss	+44 203 02 50656
Jenny Taylor	+44 203 02 50669
Kerry Taylor-Ryan	+44 203 02 50752
Conrad Thomas	+44 203 02 50503
Keith Walsh	+44 203 02 50746

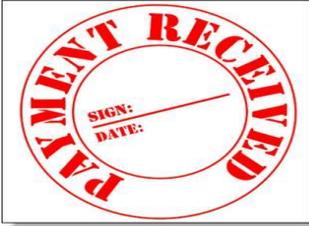
customer service line
03708 506 506

incident hotline
0800 80 70 60

floodline
0345 988 1188

www.gov.uk/environment-agency

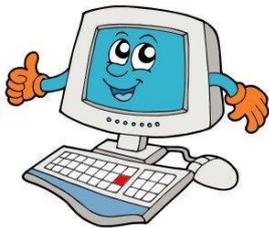
Payment advice



It has come to our attention that some of our longer standing customers may still be using an out of date Barclay's account, which was closed on 31/12/2014. The **IBAN code GB42BARC20134220744646** relates to this old account and should no longer be used.

For the correct details, please use the link provided [here](#)

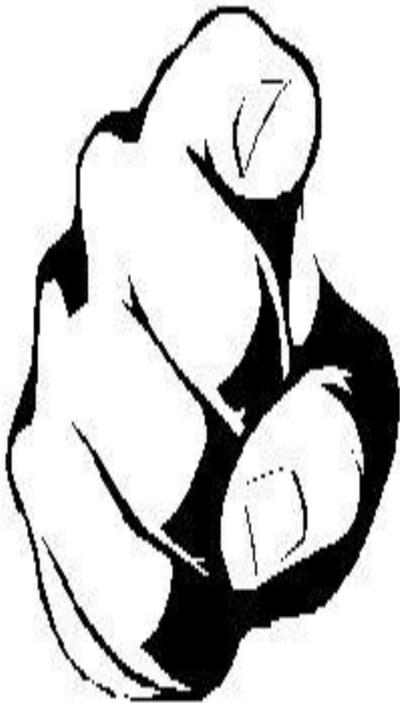
Have you heard about IWS Online (formerly PRSD)?



PRSD (Producer Responsibility Shipments database) has recently undergone a name change to IWS Online. This system is being designed to support Companies exporting waste from England.

The online service (expected in early 2016) will enable customers to:

- apply for Waste Export Notifications
- view the status of their Export Notifications
- create pre-notifications of shipments
- record shipment data
- monitor shipments and active loads



Why using IWS online will benefit you!

The main benefits to exporters are:

- Reduction in processing time – applications are more likely to be correct, so we won't need to ask for further information as often.
- Ability to see shipment data relating to your notification, including active loads.
- Earlier release of financial guarantee funds as movement documents can be uploaded directly to the database.
- Improved consistency of approach to assessment of notifications.

Handy tips

Guidance: Waste Import and Export



Our pages on Gov.Uk are updated with any changes made to waste shipments; therefore you should always refer to our pages when considering making an application.

[click on this link](#)

The Waste Exports Control Tool (WECT)



This tool will help you to identify the appropriate classification code for waste which is intended for export and the regulatory controls which apply to certain countries.

[click on this link](#)

The Waste Shipment Regulation

An international waste shipment (IWS) is the import and export of wastes across international boundaries. These movements of waste are subject to the controls outlined in the Waste Shipments Regulation, which aims to ensure a high level of protection for human health and the environment. These regulations also aim to prevent the unauthorised disposal/recovery of hazardous waste shipments in countries where they are not able to handle the waste in an environmentally sound manner, without hindering the legitimate trade in waste.

International waste shipments from England can be subject to notification controls, which apply to all imports and exports of:

- 1) Hazardous waste moving for recovery
- 2) Any type of waste moving for disposal
- 3) And to some imports and exports of non-hazardous wastes for recovery

Where these controls apply the customer will need our written permission before moving the waste. Customers could also be subject to green list controls; these are the lowest level of control and only ever apply to some imports or exports of non-hazardous waste for recovery. Where these controls apply the customer does not need our permission before moving the waste but they must comply with a range of other requirements.

Finally, it's over to you...

We hope that you have found this an informative and enjoyable read. Now we want to know what your views are! Please let us know what have found useful and what features you may like to see in future communications.

The International Waste Shipment Team

customer service line
03708 506 506

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